

SSE Locality Service Delivery Performance – Inner South

September 2013

Overall 4,579 jobs were received or identified between 1st April and 31st August 2013 of which 2,373 were for the Inner South wedge area (52%). The most prevalent issues in Inner South in the period were fly-tipping and the removal of bulky items from the highway. These accounted for 56% of requests received for the area.

a) Manual Cleaning – 22nd April to 11th August 2013

Ward	No. Blocks	Ran	Not Ran	% Ran
Beeston and Holbeck	208	184	24	88%
City and Hunslet	224	187	37	83%
Middleton Park	192	162	30	84%
Inner South	464	395	69	85%
Whole SSE	912	812	100	89%

85% of manual cleansing rotas in Inner South wedge were undertaken as scheduled in the period a slight decrease from 86% in the previously reported period (January to March 2013). Of the 69 non-running routes 43 were due to holidays, 23 due to sickness and 3 due to other operational reasons, e.g. scheduled training.

b) Mechanical Cleaning – 22nd April to 11th August 2013

Ward	No. Blocks	Ran	Not Ran	% Ran
Beeston and Holbeck	184	156	28	85%
City and Hunslet	232	197	35	85%
Middleton Park	64	56	8	88%
Inner South	480	409	71	85%
Whole SSE	760	625	135	82%

85% of the mechanical cleansing rotas in Inner South wedge were undertaken as scheduled in the period a significant increase compared to the last period where only 70% were undertaken as scheduled. Of the 71 non-running routes 28 were due to holidays, 25 due to sickness, 1 was due to staff being used by refuse collection, and 17 due to other operational issues, e.g. scheduled training.

c) Wedge-wide Services – 1st April to 31st August 2013

Team	Scheduled	Ran	Not Ran	% Ran
Outer Litter Bins	112	112	0	100%
Inner Litter Bins	112	111	1	99%
Hot-Spot Teams	112	112	0	100%
Gully Team	112	85	27	76%

Wedge-wide services generally ran as scheduled, with the exception of gully cleaning service which did not run on 27 occasions in the period mainly due to holidays (15 occasions), sickness (7 occasions) and other operational problems (5 occasions). Due to the specialist nature of the service it is often difficult to source appropriate cover.

d) Fly-tip removal – 1st April to 31st August 2013

Area Committee Area	Days to Clear Fly-tip					Total
	1	2	3	4	5+	
Inner South	720	41	20	12	113	906
Outer East	105	28	16	4	46	199
Outer South	144	32	12	4	42	234
Grand Total	969	101	48	20	201	1339

Area Committee Area	Days to Clear Fly-tip					Total
	1	2	3	4	5+	
Inner South	79%	5%	2%	1%	12%	100%
Outer East	53%	14%	8%	2%	23%	100%
Outer South	62%	14%	5%	2%	18%	100%
Grand Total	72%	8%	4%	1%	15%	100%

The speed with which flytipping is removed has improved since the last reported period. 84% of fly-tips were removed within 48 hours of reporting to us, compared to 78% in the previous period reported.

e) Full litter bin emptying – 1st April to 31st August 2013

Area Committee Area	Days to Empty Litter Bin					Total
	1	2	3	4	5+	
Inner South	4	0	0	1	7	12
Outer East	13	1	3	1	13	31
Outer South	10	4	1	2	13	30
Grand Total	27	5	4	4	33	73

Area Committee Area	Days to Empty Litter Bin					Total
	1	2	3	4	5+	
Inner South	33%	0%	0%	8%	58%	100%
Outer East	42%	3%	10%	3%	42%	100%
Outer South	33%	13%	3%	7%	43%	100%
Grand Total	37%	7%	5%	5%	45%	100%

The number of bins being reported as overflowing has increased between the two periods, from 1 per month in January to March 2013 to 3 per month in April to August 2013. The speed of emptying has stayed the same with 33% of reported bins being emptied within 2 days in both periods.

f) Enforcement activity – 1st April to 31st August 2013*Legal Notices Served*

LEGAL NOTICES	Beeston and Holbeck	City and Hunslet	Middleton Park	TOTAL
EP46 - Domestic Waste Issues	4	38		42
EP34_5 - Commercial Waste Issues	7	13	8	28
EP46 - Flytipping	9	17		26
EPA92A - Flytipping	13	8		21
EPA92A - Waste in Gardens	6	12	3	21
EP47 - Commercial Waste Issues		8	1	9
EP34_5 - Commercial Premises Duty of Care Inspect			4	4
EP80 - Flytipping		4		4
EPA92A - Domestic Waste Issues	2	1	1	4
HW154 - Overgrown Vegetation			4	4
EP46 - Bin not Returned	3			3
EP80 - Nuisance - Accumulation/Deposit	2	1		3
HW180 - Overgrown Vegetation		3		3
EP46 - Nuisance - Accumulation/Deposit	1		1	2
EP80 - Waste in Gardens		2		2
TCP215 - Overgrown Vegetation	2			2
TCP215 - Waste in Gardens			2	2
EP34_5 - Flytipping			1	1
EP34_A - Commercial Waste Issues	1			1
EP46 - Waste in Gardens	1			1
EP4647 - Flyers		1		1
EP4647 - Flytipping		1		1
EP47 - Nuisance - Accumulation/Deposit		1		1
EP59 - Flytipping	1			1
EP80 - Commercial Waste Issues			1	1
EP80 - Domestic Waste Issues		1		1
EP80 - Drainage		1		1
EP94A - Nuisance - Accumulation/Deposit			1	1
EPA92A - Commercial Waste Issues	1			1
EPA92A - Fly Tip		1		1
EPA92A - Nuisance - Accumulation/Deposit			1	1
HW137 - Obstruction			1	1
HW143 - Overgrown Vegetation			1	1
PD4 - Flytipping		1		1
PH79 - Nuisance - Accumulation/Deposit			1	1
PH83 - Nuisance - Premises			1	1
TOTAL	53	114	32	199

Overall the number of legal notices served remains at a higher level than previously. 52 notices were served between July and September 2012 (17 per month), 162 between September and December (54 per month), 103 between January and March 2013 (34 per month) and 199 in this period (50 per month). This reflects the additional proactive work being done to deal with priority areas and in particular our focus on bin yards and waste issues.

The level of legal notices in Middleton Park ward continues to increase, from 9 in October to December 2012, to 17 in January to March 2013 and to 32 in this period. This reflects a more proactive approach in this area.

Fixed Penalty Notices Served

FPN NOTICES	Beeston and Holbeck	City and Hunslet	Middleton Park	TOTAL
FPN900 - Litter Problems	5	11	1	17
FPN700 - Waste in Gardens	5	4	1	10
FPN900 - Keeping Dogs On Leads At All Times	4	4	2	10
FPN410 - Commercial Waste Issues	2	4	1	7
FPN900 - Dog Fouling	4	1		5
FPN100 - Commercial Waste Issues		4		4
FPN900 - Flytipping	3	1		4
FPN396 - Litter Problems		1	1	2
FPN900 - Dogs Exclusion LEEDS order 11		1		1
FPN200 - Domestic Waste Issues		1		1
FPN200 - Flytipping		1		1
FPN200 - Waste in Gardens		1		1
FPN510 - Commercial Waste Issues		1		1
FPN700 - Commercial Waste Issues		1		1
FPN700 - Nuisance - Accumulation/Deposit			1	1
FPN900 - Commercial Waste Issues		1		1
FPN900 - Domestic Waste Issues	1			1
TOTAL	24	37	7	68

There has been a doubling in the number of FPNs issued from 24 in the last period (8 per month) to 68 (17 per month) in this. We remain focussed on working to increase the level of patrol work, and therefore the number of FPNs issued.

Prosecution Action Taken

PROSECUTION TYPE	Beeston and Holbeck	City and Hunslet	Middleton Park	TOTAL
Domestic Waste Issues		3		3
Flytipping	2	1		3
Waste in Gardens		2		2
Dogs on Lead by Direction LEEDS order 11		1		1
Fly Tip		1		1
Stray Dog at Large		1		1
TOTAL	2	9	0	11

There has been a significant increase in the number of prosecutions being progressed in this period from two between January and March to eleven in this period.